



Frequently Asked Questions (FAQs)

CSL Plasma Antibody Screening Program

Effective September 14, 2020

Question:

When does the CSL Plasma antibody screening program begin?

Answer:

This exciting program begins for all U.S. CSL Plasma centers on September 14, 2020.

Question:

I see that a new CSL Plasma center will soon open in my area. Will it be part of the antibody screening program?

Answer:

Yes. All of our locations are participating.

Question:

Who is eligible to participate in the antibody screening program?

Answer:

1. If you are a first time or “reactivated” donor, you will receive a screening on your 3rd donation in September
2. **OR** if you are a current, eligible plasma donor (“qualified active”) or a lapse donor (have previously donated, haven’t been back and eligible to donate), you receive an antibody screening on your 6th donation (of the month)

Question:

How will my antibody screen results be communicated?

Answer:

You can access screening results at your center and/or via the CSL Plasma App. If you don’t have the app, you can download the new CSL Plasma App from your Android or Apple Smartphone.

Question:

How long will the CSL Plasma antibody screening program be available?

Answer:

Please check with one of our helpful center employees for more information.

Question:

Does it cost me anything to get the antibody screen?

Answer:

No. The program is a special service to our loyal plasma donors. We want to thank you for donating life-saving plasma. Note: certain conditions apply—so be sure to check with one of our helpful center employees for more information.

Question:

Why is the CSL Plasma antibody screening program so important?

Answer:

As a leader in the plasma industry, we first want you to know that plasma donation is rewarding and saves lives. You have the power to “save the world”...one patient at a time.

While all plasma donors are heroes, if you have certain antibodies, you can be a (Super) Hero! Anyone can have the antibody and you can do your part by donating plasma! It's time to activate/unleash YOUR hidden superpowers.

CSL Plasma and CSL Behring are very involved in the fight against COVID-19. Donating plasma allows you to participate in a worldwide cause (COVID-19) and one that impacts your community (you never know who you will help family, friends, neighbors...).

We want to stress the urgency to DONATE PLASMA today! Please refer your family and friends to donate plasma.

To help do this, download the new CSL Plasma App from your Android or Apple Smartphone. You can find out about what promotions your center is running, iGive Rewards, your next donation date, how to refer others to donate and much more.

AND as an important reminder, CSL Plasma centers are **safe, clean and we care about YOU! You are part of the CSL Plasma family. We hope to see you soon.**
